

LIMITED WARRANTY

RapidGrow LED By Visionaire Lighting, LLC (hereinafter referenced as “RapidGrow”) warrants all products for a period of five (5) years from date of shipment. Any component of any fixture manufactured by RapidGrow proven to be defective within five (5) years from date of shipment (provided that the conditions of installation and operation have been proper) will be repaired or replaced at RapidGrow’s option.

LED: All LED Light engines (Printed Circuit Boards with LED diodes) including but not limited to the VisionBar™ are warranted for a period of (5) years. If more than 15% of the individual LED diodes (light sources) in the LED VisionBar™ fail to function within the warranty period, Visionaire will provide the purchaser with a replacement LED VisionBar™. Labor and other installation costs for replacement of LED VisionBars™ are NOT INCLUDED in this limited warranty and are the complete responsibility of the purchaser.

LED Drivers: LED drivers are warranted by the OEM for a period of five (5) years provided the fixtures have been installed properly and no critical power surges have occurred to compromise the driver. **Important! ALL light modules MUST be plugged into the driver compartment before turning the fixture on. No light modules can be unplugged from the driver compartment while the fixture is plugged into the outlet. The fixture must be unplugged with no power to it first before disconnecting the light module. Failure to follow this procedure will void the warranty.**

Finish: All RapidGrow products are powder coated and are guaranteed for a five (5) year period. Fixtures must be inspected regularly and wiped clean with a dry cloth to ensure a non-abrasive surface. Rapidgrow’s fixtures are warranted against peeling, cracking, fading, or chalking. For harsh environments additional protective coatings should be considered. Consult factory for further details.

Fixture Operation, Repair and Servicing: It is at RapidGrow’s complete discretion as to how and where to fix any problems that may occur as the result of a warranty claim. This warranty applies to products sold for installation in the United States and Canada. Products that are installed outside the United States and Canada carry no implicit or implied warranty unless specifically indicated by separate documentation approved by Visionaire senior management.

Neither RapidGrow nor Visionaire Lighting make any claim or warranty beyond the function and operation of its lighting products. Specifically, neither Visionaire nor RapidGrow make any claim as to the results of the use of its products with respect to any individual grow operation. Neither RapidGrow nor Visionaire assumes any liability or responsibility or makes any claim for the results of any defect, malfunction, light loss or other condition which would affect the plants/crop under which it is being grown. Buyer assumes the sole risk of the use and results of RapidGrow products.

Any contact of any kind with any light fixtures, including those manufactured by Rapidgrow and Visionaire, should NEVER be undertaken without first disconnecting the power supply at the source first. Remember that Pangea or similar lighting controls software does NOT have the ability to shut power off at its source and should not be used for that purpose.

Note that if your operations utilize 480 Volt power sources (drivers), EXTRA care should be taken when approaching or handling fixtures due to the presence of higher voltage current which can be a safety risk.

For RJ12 products, only an RJ12 interface can be used. Any changes made by the customer to any part of the fixture, or the attachment of any device or interface which is not expressly appropriate and approved by Rapidgrow will void the warranty on the product.

This warranty extends solely to the repair or replacement of the lighting product[s] itself. RapidGrow will not honor any claim without prior written approval. No other Guarantees or Warranties, expressed or implied, exist beyond those included above.

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For more detailed information on mounting, wiring or installation instructions, please consult the factory. If poles are not ordered with fixtures, please specify mounting requirements. This document contains proprietary information of Visionaire Lighting, LLC. Any use of this information requires the written approval of Visionaire Lighting, LLC. In keeping with our TQM policy of continuous improvement, Visionaire reserves the right to change any, specifications contained herein without prior notice.